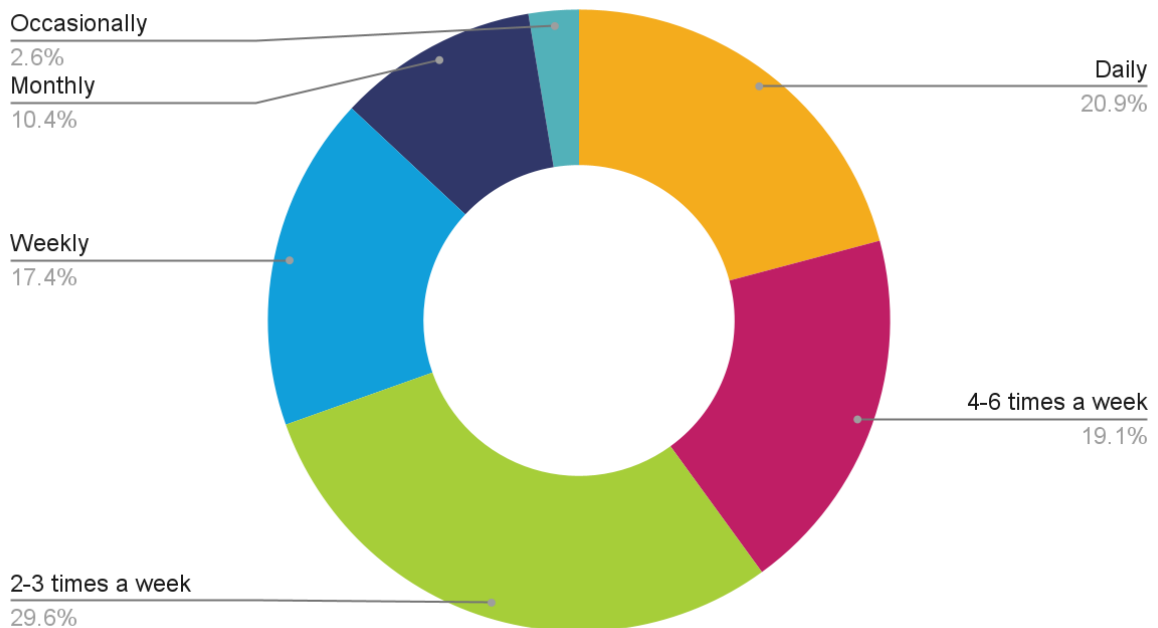


MONDAY 11 SEPTEMBER, 2023

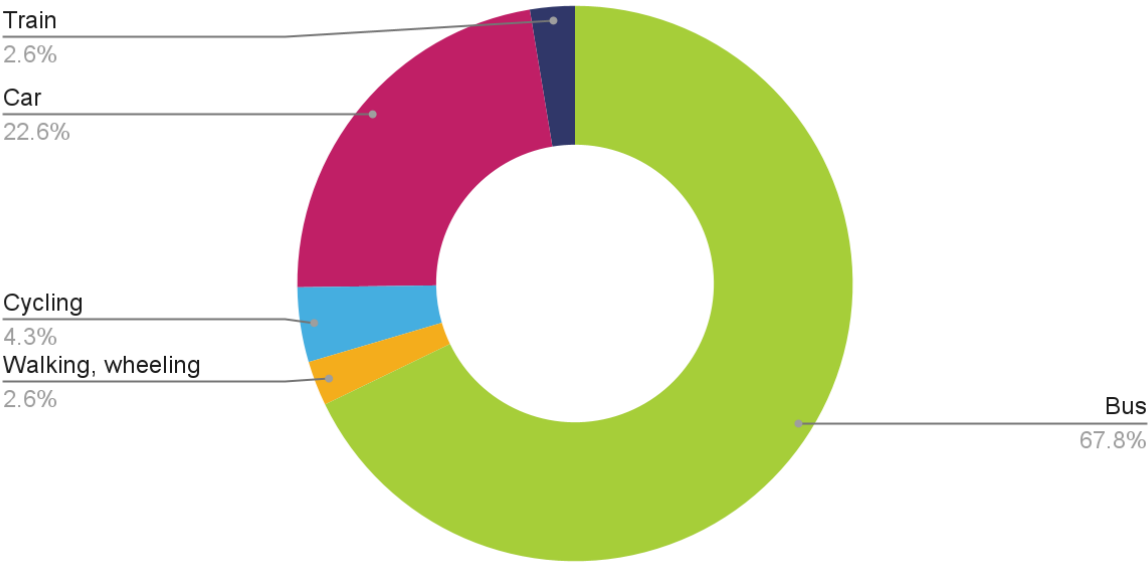
**July/August 2023 Bus Survey:
Survey of Non-P&R Bus Users at Drummer St Bus Station in
Cambridge
(number of people surveyed: 115)**

We interviewed 115 non Park&Ride bus users at Drummer Street Bus station in Cambridge. Results of surveys carried out in Ely and Huntingdon, and results of a survey of Cambridge Park&Ride bus users are presented separately.

1. How often do you travel by bus?



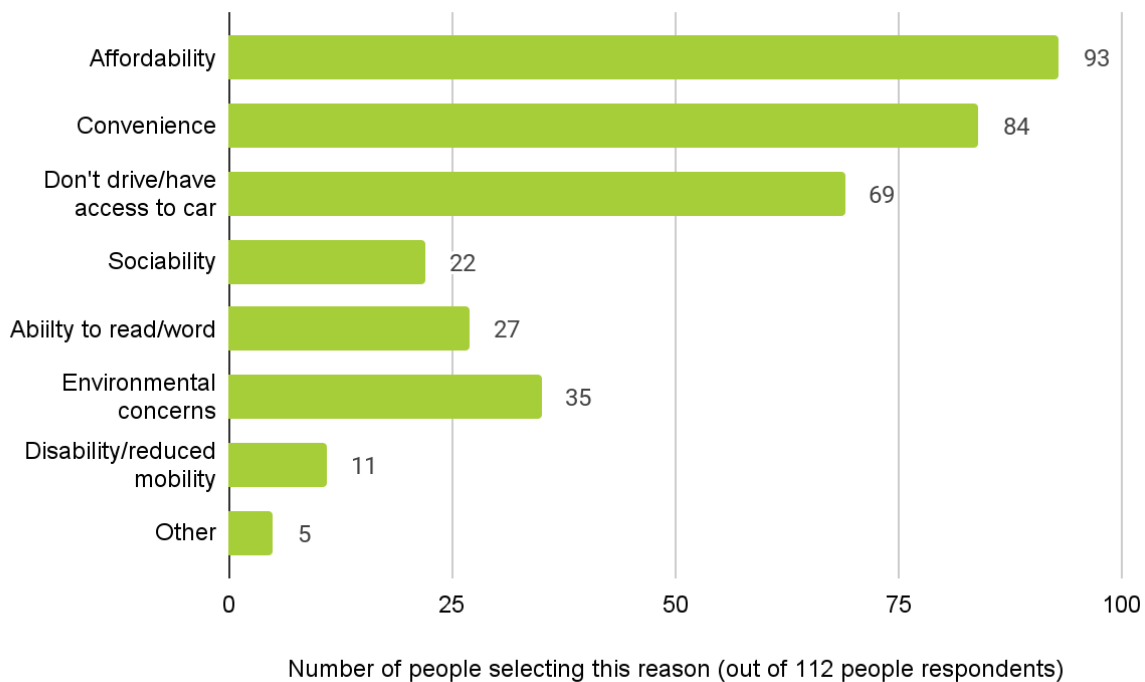
2. What is the mode of transport you use most frequently?



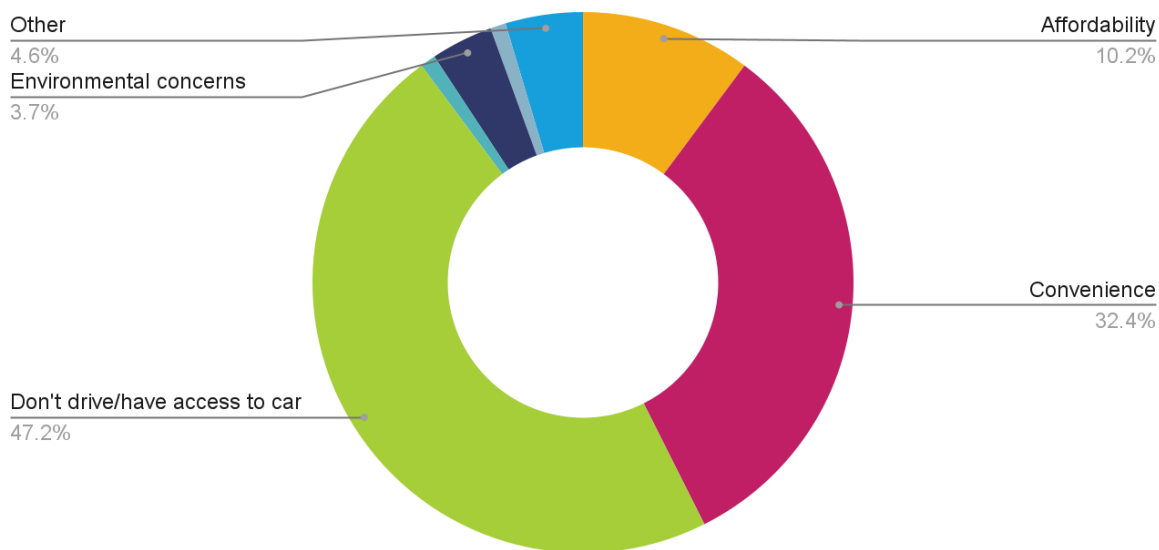
3. If the bus wasn't an option, would you still have made your journey today?



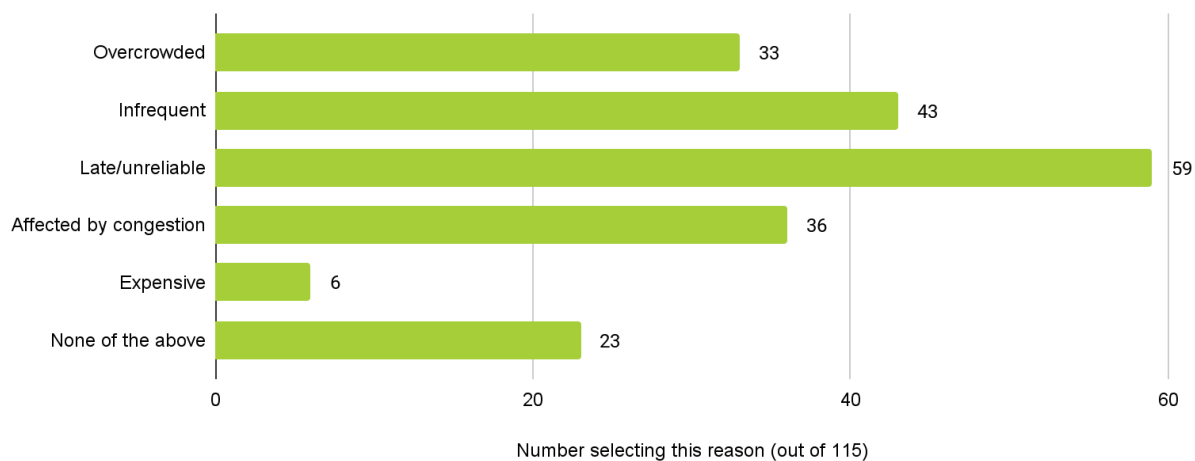
4. Which of the following are reasons you use the bus? (choose all that apply)



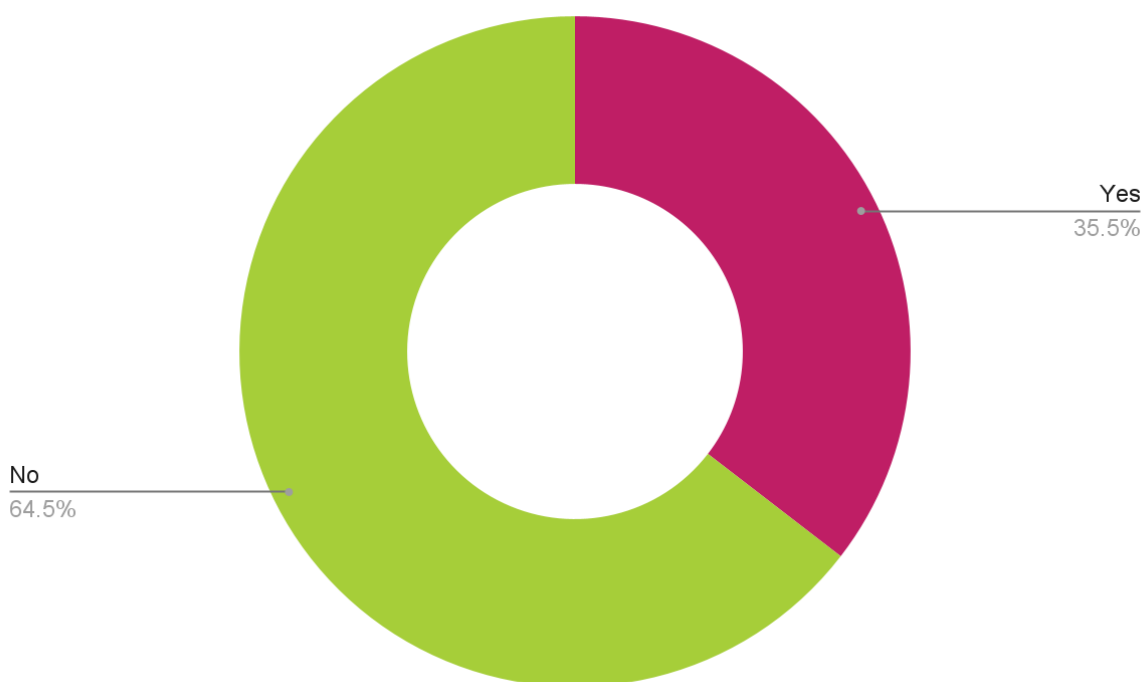
5. Of those, which is the main reason you get the bus?



6. Would you say the buses you currently use are any of the following? (select all that apply)

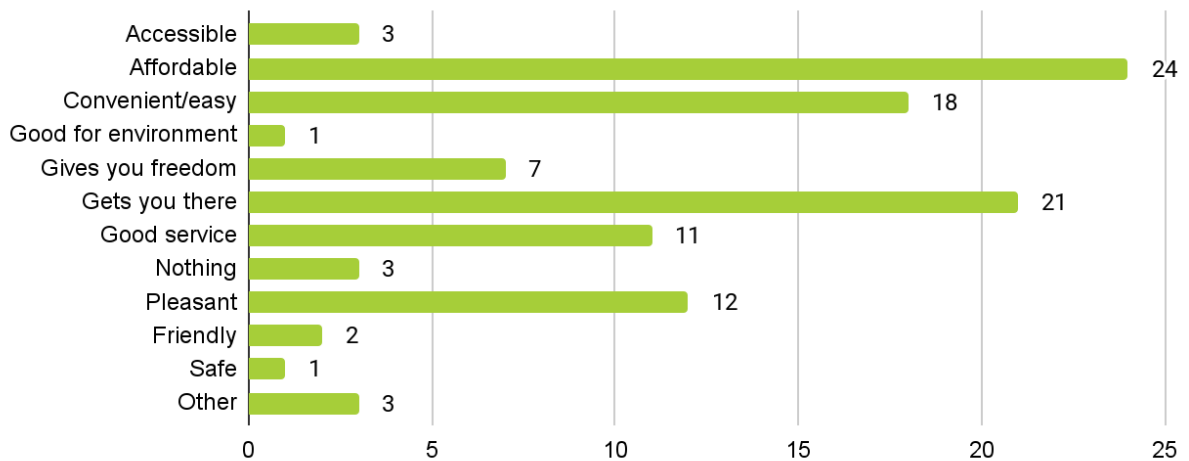


7. Do you own or have access to a car?



8. What's the best thing about the bus? (one response per interviewee; responses coded by theme)

We asked bus users what the best thing was about the bus and then coded the answers by theme. Bus users told us the best things about the bus were:



Notes on coding:

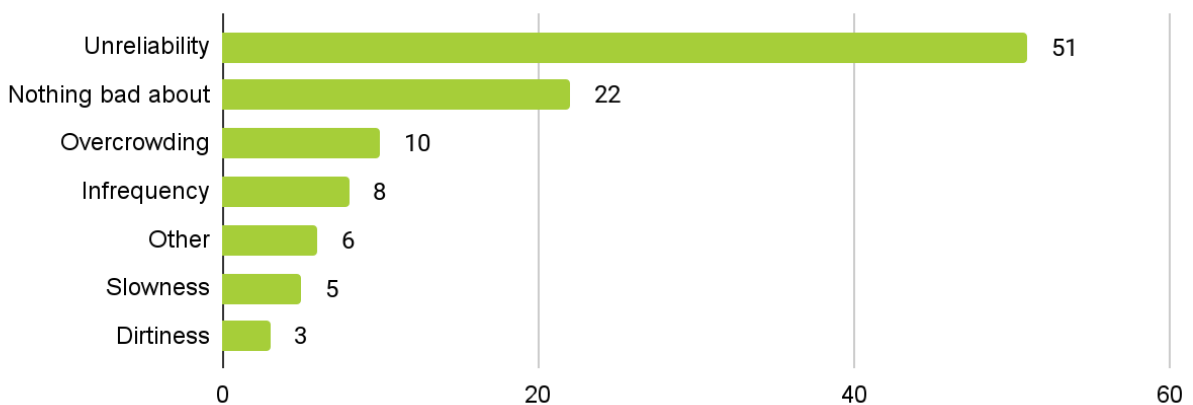
Convenient/easy: convenient, easy way to travel, don't have to drive

Good service: reliable, frequent, quick

Friendly: friendly drivers and passengers

Pleasant: comfortable, clean

9. What's the worst thing about the bus? (one response per interviewee; responses coded by theme)



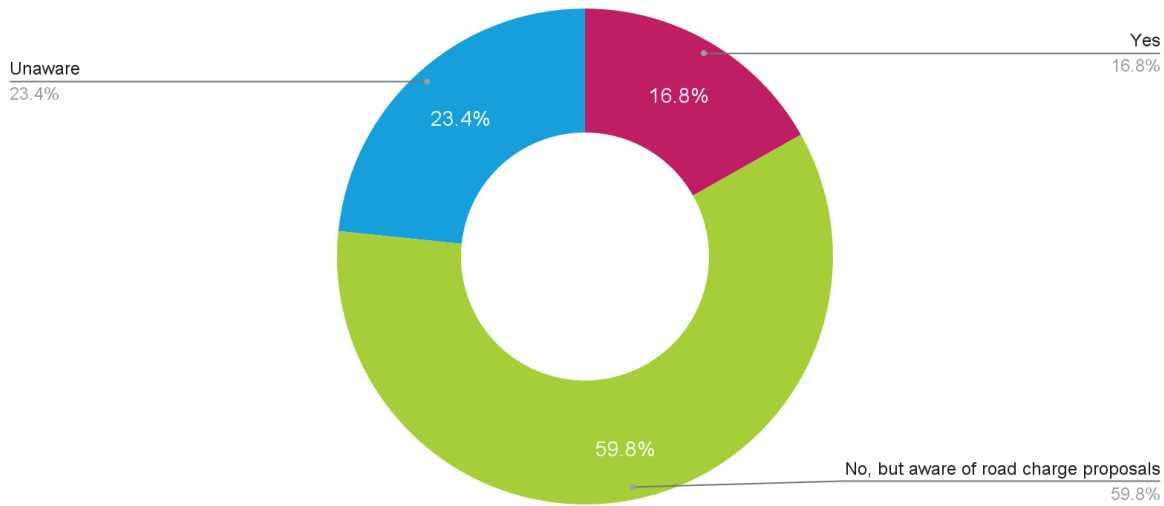
Number of people commenting on this theme (out of 105 respondents)

Notes on coding:

Unreliability: unreliable, late, cancellations

Uncomfortable/unpleasant: too hot, unpleasant driver, bumpy, noisy, dirty

10. Are you aware of the Making Connections 2022 proposals for a transformation of bus services in Cambridgeshire?



11. Did you fill in the Making Connections 2022 public consultation survey?

